



2020/2021



CAMPING VILLAGE PUNTA NAVACCIA

Vacanza Sicura

Safetytrail

Ospitalità Italiana, Qualità in Sicurezza

ATTESTATO DI RICONOSCIMENTO

2020/2021



*We are pleased to inform you that last year we received the **Safety Quality and Security** certificate issued by the Regional Chamber of Commerce as evidence of our strong attention to the health of our guests and our employees.*

Rilasciato a

Camping Village Punta Navaccia

di Tuoro sul Trasimeno

per aver superato i test di verifica effettuati.



ISNART

Il Segretario Generale

www.10q.it

Welcome along the path that suggests the right steps for your safety and the well-being of your holiday.

Our detailed information, together with our assistance, will suggest you all the best practices of prevention in your daily behavior in all camp site areas.

All our staff, together with our collaborators and suppliers, also participates in this path, because safety is everyone's heritage and it is a goal that only together, we can achieve with constant collaboration.

Nature, safety and relaxation are the ingredients for your holiday.

Be more informed, more conscious, more safe: take the first step, by reading this manual.

reception

Spiaggia

parco

Bar



The Golden Rules

- 1. wash your hands frequently with soap and the hand-sanitizing gel station all around the campsite;*
- 2. avoid touching your face or eyes with your hands;*
- 3. practice with the “cough-etiquette”: cover mouth and nose with disposable tissue when you sneeze or cough. If you do not have a tissue, use your bent elbow;*
- 4. keep a safe distance of at least 1 meter and avoid gatherings;*
- 5. if the distance is less than 1 meter, please wear your mask.*



COMMON FACILITIES

- 1. use the hand sanitizer on entry and exit from common areas;*
- 2. do not touch common surfaces, and store your beauty case or accessories in a bag before putting them down; you can use your own personal sanitizer before this;*
- 3. the usable sinks are alternated in order to keep the right distance.*



Our purpose is the perfect hospitality that allows you to feel like home, through new modalities together with unchanged passion. Let's see how.

UPDATED AREAS

All common areas have been updated for a physical distancing. We do this only to guarantee you a more peaceful holiday.



ENFORCED CLEANUP

Several hand-sanitizer stations are located in all areas. In line with new security requirements, we updated our sanitation and clean-up services both in common spaces (toilets and public showers) and private spaces (bungalow and mobile homes), using products



WATCH OUT FOR SIGNS

suggested by hygienic protocols.

Disinfection of surfaces in common areas will be guaranteed.

HOLIDAY MOOD

Entertainment activities and animation such as access to the swimming pools, bars, pizzeria, shops and beaches, are reorganized in accordance with the provisions of the law, and to the spaces available.

TEAM WORK

We've trained our Team on all measures for the safety of our guests, co-workers and employees using protection devices under the protocol. Our goal is to keep hygienic standard in all areas as high as possible.

We are committed to responding competently to both the expectations and the daily needs of those who choose us for their holiday.

During physical activity the use of the mask is not mandatory.



WATCH OUT FOR SIGNS



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Digital services improves a better efficiency.
Online services:

- *online check-in: save your time*
- *electronic payments*

WATCH OUT FOR SIGNS

Use your mask. Use your mask properly, covering mouth and nose. Change it frequently and remember to use it when you cannot keep a safe distance.



Use gloves. Use disposable gloves when getting together or swapping objects or handling cash. Do not touch your mouth, nose or eyes with your hands. It is recommended to wash your hands after removing your gloves.



Use mask and gloves. Pay utmost caution in common areas, by doubling your protecting devices.



WATCH OUT FOR SIGNS

Sanitize your hands frequently. Hand cleaning is an efficient defense. Wash them frequently using soap and water and rub the entire hand for at least 60 seconds. Otherwise, use our gel dispenser located in all camping site areas.



Cough and cold etiquette. Cover mouth and nose with disposable tissues, or using your elbow, while coughing or sneezing.



Personal distancing. Respect and strictly request, a safe personal distance of 1 meter at least. Is not being impolite but common sense. Avoid gatherings, in small group too. *caution in common areas, by doubling your protecting devices.*



WATCH OUT FOR SIGNS

Regulated access. Please, cooperate with our Team to avoid gatherings at all outdoor and indoor common areas.



Sanitized building. We have updated our sanitation and hygiene standards, using devices approved by the Health Authority.



WATCH OUT FOR SIGNS

Free space. Areas in which protection devices are not required. Feel free and safe in privacy.



Book from "home". Use electronic payments as much as possible to avoid contact with cash.



Food delivery. Our food delivery and take away services are always working. We assure you efficiency and accuracy, to enjoy at best your favorite dishes with complete freedom.



In Case of Symptoms

- 1. Before your departure: if you have fever over 37.5° or respiratory infection symptoms, or have been in contact with positive people in the last 14 days, unfortunately you cannot come on holiday;*
- 2. during your holiday: if you have fever over 37.5° and respiratory infection symptoms stay home (bungalows or pitches) and keep a safe distance of 2 meters;*
- 3. call directly the reception: our staff will contact immediately the Health Authority who will promptly intervene. In case of Covid suspect, you and anybody of your group have to leave the campsite;*
- 4. the Reception is equipped with the Emergency Kit (devices and clothing suitable for approaching people with symptoms);*
- 5. The pitch / bungalow / mobile home will be isolated and sanitized.*





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